



261 Regina Rd., Woodbridge, Ont, L4L 8M3
Tel 416.747.1992 Fax 905.850.3581

WARRANTY

Traditional Door Design & Millwork Limited warrants- subject to the conditions and restrictions below, that all doors manufactured and sold by Traditional Door shall be free from defects in materials and workmanship for one year from the time of manufacture.

Traditional Door will, at its option, either (1) repair any door without charge, (2) replace the door without charge in the same condition of fitting or finishing as the door Traditional Door originally sold to the customer or (3) refund the original price paid to Traditional Door for the door if the door is found not to comply with this warranty. However, written notice of any claim under this warranty must be given to Traditional Door promptly when discovered and in any event within the above stated period. In the case of a defect discovered upon receipt of the door, notice must be given within 1 day thereafter and before the door is hung or treated in any manner. Traditional Door is not liable for doors repaired or replaced without its prior written consent. In no event shall Traditional Door pay for the cost of labour, installation or finishing of the replacement or original door or any other cost concerning the replacement of the door, all of which shall be the sole responsibility of the customer making the warranty claim.

*Matters **excluded** for this warranty:*

1. Unsatisfactory appearance caused by failure to follow the **"Handling, Finishing & Hanging"** instructions set forth herein.
2. Since wood is a natural product, some variations in grain, colour and stain acceptance may occur. Natural variations in the colour or texture of the wood or in the stain are not considered to be defects.
3. Unsatisfactory results in gloss level, texture or appearance as a result of the application of paint, stain or any other finishing material.
4. Warp for any door that does not exceed 3/8" in the plane of the door itself. Doors wider than 42" and higher than 96" are not warranted against warp.
5. Doors experiencing natural expansion and contraction due to varying environmental conditions. Temperature and humidity may cause the wood panels to shrink, leaving an unstained line along the panel edge. Panel movement (shrinkage) of less than 1/4" is not considered a defect, but rather a common occurrence due to natural movement in the wood. Sanding, refinishing or planing down the door may be required if any of this occurs.
6. Damage caused by any matter beyond the control of Traditional Door, including but not limited to damage caused by misuse, accident, mishandling, or by any act of nature.
7. Damage or malfunction caused by extremely low or high humidity.
8. Nonalignment in the frame or jamb in which the door is hung.
9. 1 3/8" thick doors x 90" or higher are not covered by warranty.
10. Doors that are not sealed on all 6 sides within 2 days of receipt of products.
11. Cracked or broken glass that is not reported within 1 day of receipt of products.
12. Exterior doors that are painted a very dark colour.
13. Vertical separation of 1/16" or less in panels or stile & rail joints.
14. Exterior doors/sidelites/transoms (prehung systems) without adequate protection against the weather elements (see Exposure Coefficient information on **"Warranty Coverage"** page).
15. Exterior Doors that are 1 3/4" thick and 84" in height (or higher) are not covered by warranty.

Claims under this warranty must be made in writing within the one-year time span, unless an earlier date is specified above. Claims must detail the date of purchase, the nature of the problem and the name, address and phone number of the person making the claim.

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF A TRADITIONAL DOOR PRODUCT.